

Digital Libraries

Online Library Operations and Research

Natasa C. Hogue, MLIS Director of Library Services & Marketing



Emergency Remote Library Operations

Less time for planning and development

Assistance to design and facilitate may be limited

Support systems for faculty and students may be limited

Not all staff will be comfortable proving services in the online format / space

Time may be limited for ensuring quality measures for design of the library services

Focus on bringing courses and systems online

Optimal Online Library Operations

Library services and operations are planned and effective

There is a more developed design and planning process

Engagement is built into the strategy rather than hoping it will occur

More time to prepare faculty and students for online facilitation

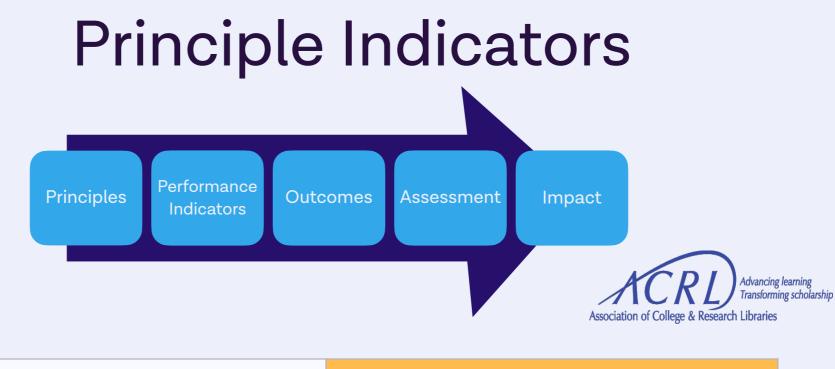
Quality assurance for learning is an ongoing part of the process

Ensures equity and provides personalization

LIRN

Libraries are an Academic Service





Institutional Effectiveness	Space
Professional Values	Management/Administration/ Leadership
Educational Role	Personnel
Discovery	External Relations
Collections	



Examples of Quality Assurance Guidelines

- Describe how the academic unit(s) has appropriately and effectively used existing library resources to deliver its program(s).
- Describe how the academic unit(s) have used existing library services and resources which may include: the liaison librarian for the department; library instruction; collection development; discipline-specific learning resources; reference support.



Degree Level Expectations

Undergraduate	Graduate
Depth & Breadth of Knowledge	Depth & Breadth of Knowledge
Knowledge of Methodologies	Research & Scholarship
Application of Knowledge	Level of Application of Knowledge
Communication Skills	Professional Capacity/Autonomy
Awareness of Limits of Knowledge	Level of Communication Skills
Autonomy and Professional Capacity	Awareness of Limits of Knowledge

Library & Information Resources Network

What to Examine: Content

- Breadth and depth of resources available
- Accessibility
- Peer-Reviewed; full-text; vetted/created by SMEs



What to Examine: Technology

- Device Support
- Provide the ability to focus search by subject area
- Allow users to sort results according to date and relevance
- Allow users to sort results by type of material (academic journal, magazine, newspaper, etc)
- Contains the ability to limit searches by a variety of criteria
 - Date, Publication, Geography, etc
- Cross Vendor Search



How are you Connecting your Students to Library Content?

- Best Practices include:
 - Reduce friction for students



- Providing resources at point of need for both faculty and students (e. g. Integrated into the curriculum via LTI in the LMS)
- Cost savings by utilizing/leveraging existing systems (SIS, LMS, library, etc)



How are you Connecting your Students to Library Content?

SSO (Single Sign-On)

- Pro: Most convenient
- Con: Most expensive

LTI (Learning Tools Interoperability)

- Pro: Very easy
- Con: Student's must start at the LMS

Campus IP Range

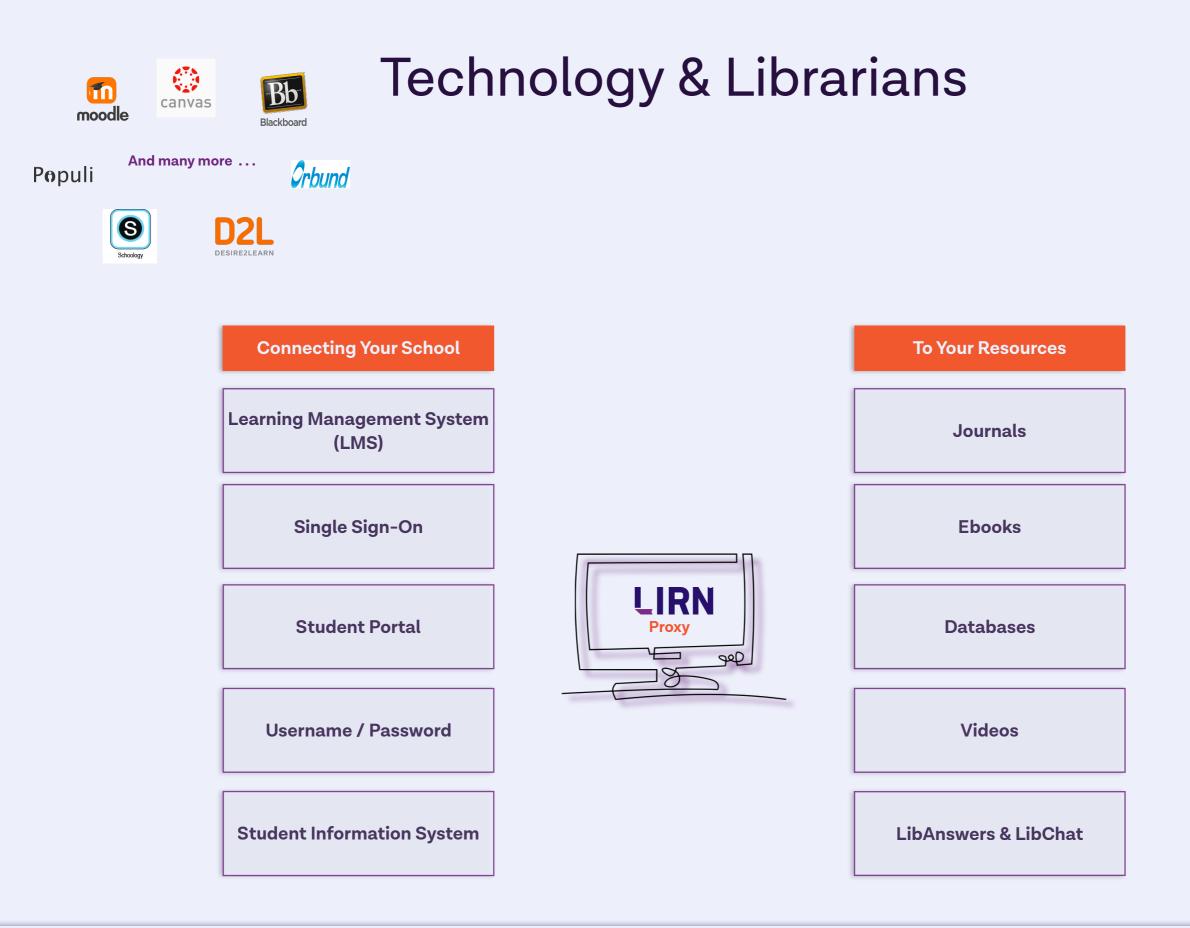
- Pro: Simplest
- Con: On works on campus

Username / Password

- Pro: Lowest technology requirements
- Con: Least convenient



Streamline & Integrate

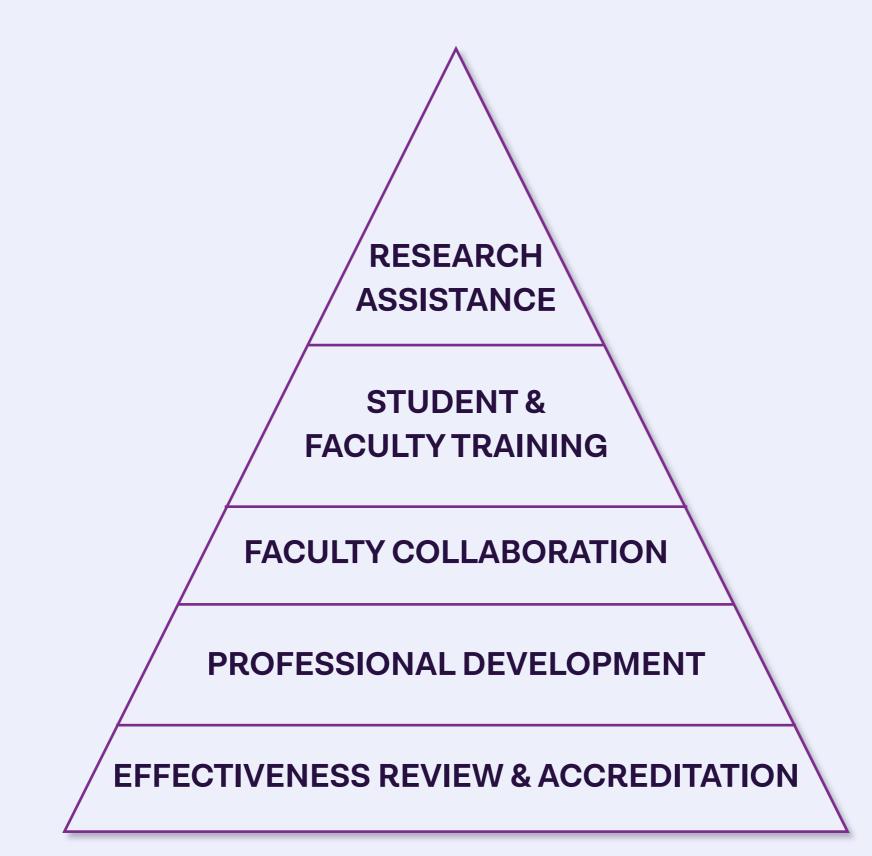




How are you Connecting your Students to Library Content?

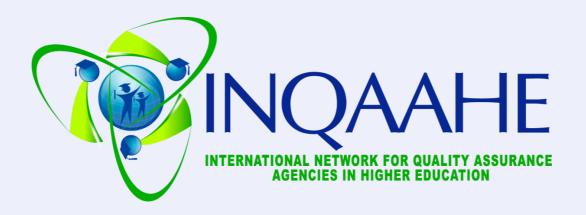
Poll







Thank You



natasa.hogue@lirn.net

