






## Quarterly Communiqué to the General Assembly

Quarter 2, 2018

This is the second quarterly communiqué –April to June for 2018– providing an update on the activities and achievements of INQAAHE. Overall, Quarter 2 has been busy with elections of the President and the Board for the new term (2018-2021), and a review and update of the activities in line with Strategic plan 2018-2022.

### ORGANISATIONAL ASPECTS

#### Elections and launch of the activities of the new Board:

-  In Q1-Q2 INQAAHE had two elections – election of both the President and the Board of Directors. The election results were announced on the 20<sup>th</sup> of April. On the 4<sup>th</sup> of May, at the General Assembly in Mauritius, all new members of the Board including the President commenced the new term 2018-2021.
-  For the first time in the INQAAHE’s history, 90% of the Board of Directors are new to the Board, and for the last two months the President along with the new Board have been working to induce the new Directors into INQAAHE strategies, objectives and culture to ensure INQAAHA activities continue to flow as normal.
-  Following the Board’s final formation, the Board elected Leah Matthews (the USA) as Vice-President and Vivek Gupta (Africa) as Treasurer.
-  The period has been characterized with intensive induction of new Board members, co-option of the geographically underrepresented regions and new ideas to further benefit the membership.
-  One of the new Board initiatives is the establishment of new Regional Standing Committees (RSCs) to better and deeper explore the needs and developments in each region and, thus, enhance INQAAHE’s contributions through targeting specific and diverse needs. The RSCs are led by a Board member representing a specific region in partnership with highly qualified representatives from the region. In mid-June, seven RSCs launched: – Western Europe, Eastern Europe, Latin America and the Caribbean, the Arab Region, Africa, Northern America and Asia-Pacific region.

### SERVICES TO THE MEMBERS

#### INQAAHE FUNDING SCHEME

Calls from the 2018- 2019 round are currently being finalized and will be announced at the beginning of July. An approved budget for 2018: USD 30,000.00 has allocated to fund the INQAAHE Funding Scheme (IFS) Window 2 (Capacity Building) and USD 5,000.00 for IFS Window 3 (Research and Innovation) (see the approved [IFS Operational Manual 2017](#)). INQAAHE will be offering guidance on grant writing for IFS for further rounds of funding, based on the requests of the members.

## **INQAAHE GLOBAL STUDY ON EQA AND IQA**

INQAAHE is conducting a Global Study on EQA and IQA. The results obtained were encouraging, nonetheless, to ensure more responses the INQAAHE announced a second round of the survey. The initial results of the survey were presented at the INQAAHE 2018 Forum in Mauritius. The newly established RSCs are currently developing regional reports. Toward the end of 2018, regional studies will be published and the first draft of the Global Study will be drafted.

## **REVISION OF CONSTITUTION**

The new constitution draft has undergone external audit after which a major discussion on the proposed changes took place at the General Assembly on the 4<sup>th</sup> of May. The Constitution Revision Working Group, with Pauline Tang (former Vice President) as Chair and Members: Carol Bobby, Anthony McClaran and Erika Soboleva, have made final changes based on the General Assembly's feedback and the amended version of the Constitution is about to be announced for voting among the full members.

For any queries regarding the proposed Constitution review please do not hesitate to contact the Secretariat ([secretariat@inqaahe.org](mailto:secretariat@inqaahe.org)).

## **QAP PROGRAMME**

INQAAHE is offering a Quality Assurance Programme through two HEIs – University of Melbourne (language of instruction is English) and Open University of Catalunya (language of instruction is Spanish). The QAP Programme is currently undergoing a major revision to ensure relevance of the courses offered. The QAP Programme working group is led by Anthony McClaran, and the group includes Carol Bobby and Erika Soboleva. It also includes QAP providers.

## **REVISION/DEVELOPMENT OF CRITERIA FOR INQAAHE MEMBERSHIP**

The INQAAHE Membership and Member Services Committee is currently revising the criteria for different types of INQAAHE memberships and strategic partners. A new member category will be introduced to secure special benefits and due credibility of the GGP Aligned members.

## **EXTERNAL REVIEWER TRAINING AND RECOGNITION**

A new initiative is being launched by the INQAAHE Marjorie Peace Lenn's Center to introduce training and recognition/certification of external reviewers. The new initiative is based on the needs identified through assessments INQAAHE conducted in different regions and is aimed at promoting credibility and consistency in external evaluation. The working group is led by Susanna Karakhanyan and includes both the Board members - Leah Matthews, Marti Casadesus Fa, Vivek Gupta - and professionals as Carol Bobby (the USA), Craig Thomson (Australian) and Ms. Meera AlMesmari (the USA).

## EVENTS

### INQAAHE 11<sup>TH</sup> BIENNIAL FORUM

The Tertiary Education Commission (TEC) of Republic of Mauritius was the host of INQAAHE's 11th Biennial Forum, held from 2 to 4 May 2018, with the main theme of Quality is in the Eye of the Beholder: Relevance, Credibility and International Visibility.

The forum attracted more than 150 participants from 44 countries. It was the first time in the history of INQAAHE that the forum was opened to non-INQAAHE members, particularly from the African region. All participants were able to successfully network, and discuss and share their quality assurance (QA) practices with other participants from other countries and regions.

INQAAHE funded 7 member applications to attend the Forum in 2018 (up to USD 2,500 per application).

REPRESENTATIVE	ORGANISATION	COUNTRY	MEMBERSHIP
<b>Farrukh Idrees</b>	Fast-UN	Pakistan	Associate
<b>Lindiwe Mabuza</b>	University of South Africa	South Africa	Associate
<b>Fiona Ernesta</b>	Seychelles Qualifications Authority	Seychelles	Full
<b>Fawad Sadiq</b>	Director Quality Enhancement Cell, Riphah International University	Pakistan	Associate
<b>Mohamed Emran Hossain</b>	Daffodil International University	Bangladesh	Associate
<b>Syed Mubashir Ali</b>	Quality Enhancement Cell Lahore University of Management Sciences	Pakistan	Associate
<b>Abigail Dzama Tawiah</b>	Kwame Nkrumah University of Science and Technology, Kumasi	Ghana	Associate

### THE INQAAHE XV BIENNIAL CONFERENCE 2019

The 15<sup>th</sup> INQAAHE Biennial Conference 2019 is to be hosted by the University Grants Commission (UGC), Sri Lanka. The major conference theme is: *Quality Assurance, Qualifications, and Recognition: Fostering Trust in a Globalised World*. The conference will be held in Colombo, Sri Lanka, from the 25<sup>th</sup> to 28<sup>th</sup> of March, 2019 at the Bandaranayake Memorial International Conference Hall (BMICH).

The call for paper and poster proposals is currently in the final stages of development and will be announced early in July, 2018.

## NEW MEMBERS

Organisations and individuals are only considered INQAAHE members when payment of first annual membership fee has been received. The list of organisations and individuals whose membership application has been approved in the second quarter of 2018 is as follows:

ORGANISATION	MEMBERSHIP	COUNTRY
<a href="#">Independent Kazakhstan Center of Accreditation</a>	Full member	Kazakhstan
<a href="#">Accreditation Agency of Curacao</a>	Associate member	Netherlands Antilles
Daphne Onumu Oevi-Artango	Affiliate	Papua New Guinea
<a href="#">Stichting Nederlands Register Opleidingen (SNRO)</a>	Full member	Netherlands

## GGP ALIGNMENT

### RELEASE OF THE GGP ALIGNMENT PROCEDURES

[INQAAHE Guidelines of Good Practice, Procedures Manual](#) (2018) was published in April, developed by the Recognition Committee. Several options for GGP alignment procedures are offered to lessen the burden of agencies that are eager to undergo a GGP alignment, as well as to ensure that members can avail themselves of the opportunity to be GGP aligned, thus attesting and reaffirming the credibility of their provisions.

## COMPOSITION OF INQAAHE COMMITTEES, WORKING GROUPS and REGIONAL STANDING COMMITTEES

COMMITTEES				
Abbreviation	Name	Chair	Members	Invited/External
<b>EC</b>	Executive Committee	Susanna Karakhanyan	Leah Matthews (VP) Vivek Gupta Ramnarain (T) Martí Casadesús Fa (S)	N/A
<b>MMSC</b>	Membership and Member Services	Angela Yung-Chi Hou	Salim Ahmed Khan Susanna Karakhanyan Anely Ramirez	
<b>MEC</b>	Meetings and Events	Karen Treloar	Erika Soboleva Juan Carlos del Castillo Mike Kuria	
<b>COC</b>	Communication and Outreach	Juan Carlos del Castillo	Karen Treloar Vivek Gupta Ramnarain Orla Lynch	Jane Gentle (THE-ICE)
<b>RC</b>	Recognition	Erika Soboleva	Angela Yung-Chi Hou Leah Matthews Susanna Karakhanyan	
<b>IQAC</b>	Quality Assurance	Salim Ahmed Khan	Erika Soboleva Leah Matthews Vivek Gupta Ramnarain	Mohamed Emran Hossain (DIU)

## WORKING GROUPS

Abbreviation	Name	Chair	Members	Invited/External
<b>MPLC</b>	Marjorie Peace Lenn Centre	Susanna Karakhanyan	Leah Matthews Vivek Gupta Ramnarain Marti Fa Casadesus	Carol L. Bobby Meera AlMesmari (ADEK) Craig Thompson (THE-ICE)
<b>CPC</b>	2019 Conference Programme Committee	Karen Treloar	Erika Soboleva Angela Yung-Chi Hou Vivek Gupta Ramnarain	Deepthi C. Bandara (QAAC) Jane Gentle (THE-ICE)
<b>GS</b>	INQAAHE Global Study	Susanna Karakhanyan	All Board members Chairing Regional standing Committees	Tashmin Khamis (Africa) Maiki Udam (Western Europe) Mary Catharine Lennon (Canada/NA) Ronald Brunton (the Caribbean) Judith Sharagon (LA) Dr. Badr Aboul-Ela (CAA, UAE) Dr. Tariq Al Sindi (Bahrain) Dr. Bassam Alhamad (Bahrain) Jianxin Zhang (Asia-Pacific) Lemka Ismailova (Eastern Europe)
<b>GQAR</b>	GQAR	Angela Yung-Chi Hou	Leah Matthews Erika Soboleva	Jagannath Patil
<b>QAP</b>	Quality Assurance Graduate Programme	Anthony McClaran	Carol L. Bobby Erika Soboleva	The WG agreed to complete the task
<b>CR</b>	Constitution Review	Pauline Tang	Carol L. Bobby Erika Soboleva Anthony McClaran	The WG agreed to complete the task

## REGIONAL STANDING COMMITTEES

	<b>Objectives</b>	<b>Members</b>	<b>Invited/External</b>
<b>Northern America</b>	Purpose: to better understand the regional needs and undertake regionally customized projects to better meet the diversity of needs in terms of both external and internal quality assurance. <ul style="list-style-type: none"> <li>- Exploratory study on the specific needs of the regions</li> <li>- Developmental: capacity building based on the needs</li> <li>- Collecting and sharing most up-to-date information from the region to share with the members via the INQAAHE quarterly newsletter</li> </ul>	Dr. Leah Matthews	
<b>Latin America and the Caribbean</b>		Anely Ramirez Juan Carlos del Castillo	
<b>Africa</b>		Dr. Mike Kuria	
<b>Asia-Pacific</b>		Dr. Angela Yung-Chi Hou Karen Treloar	Dr. Jianxin Zhang
<b>Western Europe</b>		Orla Lynch	
<b>Eastern Europe (including Central Asia and Mongolia)</b>		Erika Soboleva	
<b>Arab Region</b>		Dr. Susanna Karakhanyan (Acting)	Dr. Badr Aboul-Ela (CAA, UAE) Dr. Tariq Al Sindi (Bahrain) Dr. Bassam Alhamad (Bahrain)

## ACTIVITIES 2018

Work packages	Activity/Timeline	Person or team in charge	Team
<b>1. Planning, Policies &amp; Procedures, Operations</b>	Constitution review	Executive Committee + Secretariat	External audit
	Board's Procedures Manual	Executive Committee + Secretariat	Constitution Review Working Group
	Hiring a CEO	Executive Committee + Secretariat	Invited panel members
<b>2. Finances</b>	Annual report 2018	Vivek Gupta Ramnarain	Executive Committee + Secretariat
	Financial statements	Vivek Gupta Ramnarain	Executive Committee + Secretariat
	INQAAHE Financial Statements_Nz societies	Vivek Gupta Ramnarain	Executive Committee + Secretariat
	Revision of 2019 Budget and Finalization of 2018 Budget	Vivek Gupta Ramnarain	Executive Committee + Secretariat
	Invoicing	Vivek Gupta Ramnarain	Executive Committee + Secretariat
<b>3. INQAAHE Regular activities</b>	Managing the database of good practices	Angela Yung-Chi Hou	Membership/Member Services
	Revision/development of criteria for INQAAHE membership	Angela Yung-Chi Hou	Membership/Member Services + Secretariat
	Evaluation of INQAAHE membership proposals	Angela Yung-Chi Hou	Membership/Member Services Committee
	Develop and announce calls for proposal for research and innovation	Angela Yung-Chi Hou	Secretariat + Membership/Member Services Committee



Work packages	Activity/Timeline	Person or team in charge	Team
	Develop and announce calls for proposal for capacity building	Angela Yung-Chi Hou	Secretariat + Membership/Member Services Committee
	Finalization of the agreement for offering QAP	Marti Casadesús Fa	Secretariat + Executive Committee
	Review of the QAP program	Anthony McClaran	Carol Bobby, Erika Soboleva + 1 external (TBC)
	QAP announcement	Marti Casadesús Fa	Secretariat + Membership & Member Services Committee
	Call- Bid for hosting Conference 2021	Karen Treloar	Meetings and Events Committee
	E-forums, workshops, trainings	Karen Treloar	Meetings and Events Committee
	Plan and template for organizing and delivering webinars	Karen Treloar	Meetings and Events Committee
	Conference 2019	Karen Treloar	2019 Conference Programme Committee Working Group + Secretariat
	GGP reviews	Erika Soboleva	Recognition Committee + Conchita Herruzo
<b>4. Projects</b>	MPL Center: training and certification of external reviewers	Susanna Karakhanyan	MPL Center Working Group
	Development of a database of experts to have well-equipped and certified experts to engage in the practice of GGP alignment, and to support capacity building and other developmental activities.	Susanna Karakhanyan	MPL Center Working Group

Work packages	Activity/Timeline	Person or team in charge	Team
	QAR	Angela Yung-Chi Hou	QAR Working Group
	GQP Promotion strategy	Erika Soboleva	Recognition Committee
	INQAAHE Global Study	Susanna Karakhanyan	Regional teams
	Review of QAP	Anthony McClaran	Carol Bobby + Erika Soboleva
	New Project based on the Board initiative: TEQSA - QAA Contract Cheating	Karen Treloar	
<b>5. Visibility Promotion</b>	Revision and constant update of the web-site	Juan Carlos del Castillo + Secretariat	Secretariat + Communication & Outreach Committee
	Newsletter	Juan Carlos del Castillo + Secretariat	Secretariat + Communication & Outreach Committee
	Quarterly Communiqué	Susanna Karakhanyan	President + Committees and Working Groups + Secretariat
	UNESCO/INQAAHE/ICDE Conference 2018	Susanna Karakhanyan	
	Journal "Quality in Higher Education"	Secretariat	Secretariat + Membership & Member Services Committee
	Publication of occasional papers as a result of projects	Juan Carlos del Castillo + Secretariat	Secretariat + Communication & Outreach Committee
	Promotion of INQAAHE through social media	Juan Carlos del Castillo + Secretariat	Secretariat + Communication & Outreach Committee

Work packages	Activity/Timeline	Person or team in charge	Team
	Revision and constant update of the web-site	Juan Carlos del Castillo + Secretariat	Secretariat + Communication & Outreach Committee
<b>6. Quality Assurance</b>	Quality plan -identify outcomes with each work package that will be monitored BASED ON THEIR TOR	Salim Ahmed Khan	IQAC
	Develop and implement a Survey on the effectiveness of the events	Salim Ahmed Khan	IQAC
	Measuring effectiveness of the projects including ensuring improvement plans are in place by each workpackage based on the survey	Salim Ahmed Khan	IQAC
	Bi-Annual survey to the members on the INQAAHE effectiveness, expectations, challenges and needs	Salim Ahmed Khan	IQAC
	Annual reports from Committees and Working Groups	Salim Ahmed Khan	All Committees and Working Groups
	Annual reports on INQAAHE performance	Salim Ahmed Khan	IQAC